



eTravel Operation Suite

Global Travel Technology Solution TOUR OPERATOR | TRAVEL AGENT | CORPORATE

www.etos.co.in



DMC













Hotel







Activity







Group Tour

Coach Tour

Corporate

Religious Tour

Flight

Holiday

Transfer

Day Trip

Car Rentals

SOLUTION FOR

ONLINE TRAVEL AGENT

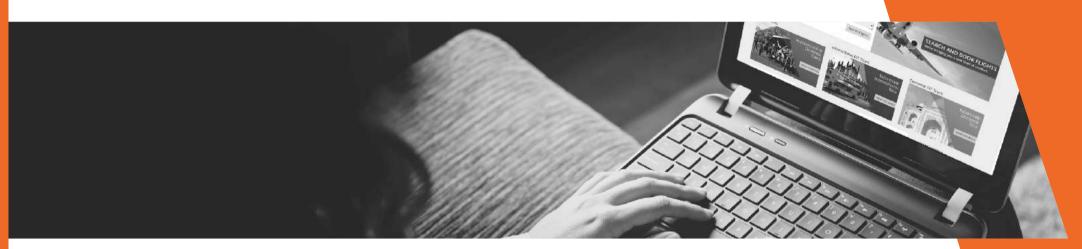
B2B PARTNER, WHOLESALER & RESELLER

HOLIDAY MAKER

CONSOLIDATOR







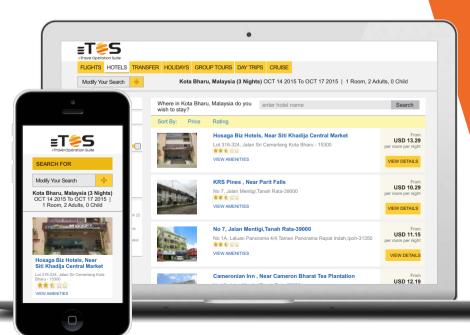
- Integrates Major GDS
- Integrates Major Bed Banks
- Business to Business (B2B) Integration
- Business to Consumer Portal

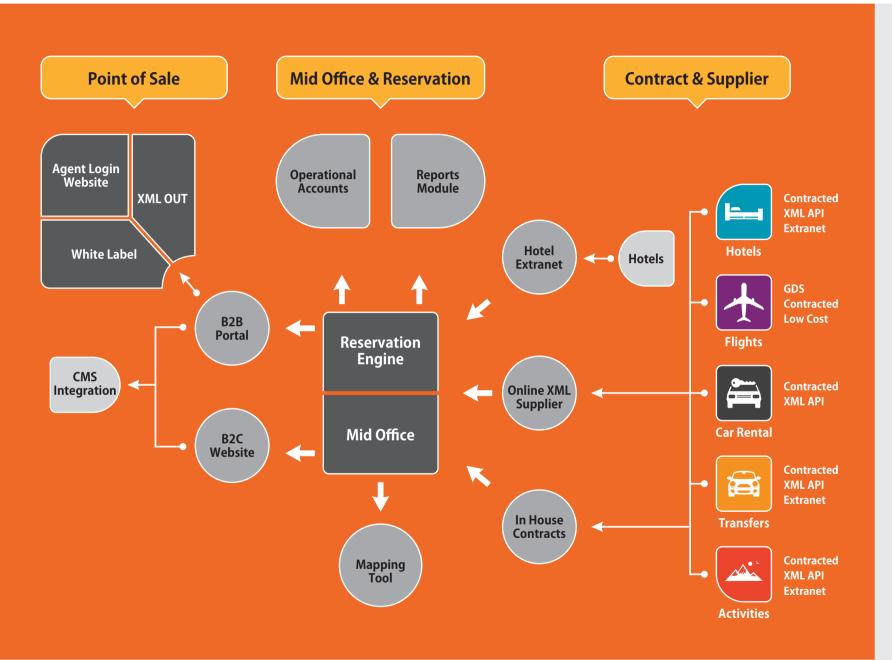
- XML Output (Distribution)
- Markup Management
- Responsive Website
- Mobile App available (on interest)
- Multi Branch
- White Label
- Direct Contracts
- Multi Currency

KEY FEATURES

- Online Booking Engine Flights / Hotels / Holidays / Group Tours / Day Trips / Transfers
- Back Office System
- Integrated CRM & Quotation Process
- Agent & Sub Agent Credit Management
- Agent Markup / Commissions / Service Charge
- Amendments & Cancellations
- Direct Contract's Management
- Online Markup / Commissions / Service Charge
- Payment Gateway Integration
- SMS Gateway & Bulk Email Features
- MIS & Analytical Reporting

Integration with major accounting systems like Tally, Quickbooks, Sage CRM, Oracle Financial





MODEL FOR

ONLINE TRAVEL AGENT

B2B PARTNER, WHOLESALER & RESELLER

HOLIDAY MAKER

CONSOLIDATOR



INCLUDED FEATURES FOR B2B AND B2C

- Reservation Engine
- Customized Designed Website
- Live Search for Flights, Accomodations, Car Hire, Transfer and Activity
- Dynamic Packaging
- Search Filters
- Advanced Sorting Options
- Destination Menu Option
- Content Management System
- Last Search Results
- Customer Profiling 'My Bookings'
- Booking Emails
- Payment Gateway Integrations
- 3RD PARTY ADDONS
- Post Social Sharing
- Live Chat
- Mail Chimp
- Trip Advisor Reviews
- Google Maps

- Facebook and Gmail Login
- Geo Database
- Multi-Currency Option
- SEO Friendly
- XML Site Map
- Social Media Bookmarking
- Blog Module
- Customer Feedback
- Testimonials Area
- Weather Module
- FAQ Section
- Google Analytics
- Video Linkage with Youtube

XML API INTEGRATION

- Flights (GDS, Low Cost, Consolidator)
- Hotel (Contracted + XML Feed)
- Transfer (Contracted + XML Feed)
- Activity (Contracted + XML Feed)
- Car Rental
- Payment Gateway Integration



POINT OF SALE

B₂B

- Agent Commission Setup & Markup Setup
- Agents Credits, Real Time Booking Information & Payment History with Current Outstanding, Ability for Agents to Pay by Credit Card.
- Print Vouchers & Proforma Invoice.
- Reservation Management for Flights, Hotels, Transfers, Packages & Activities

Dynamic Packaging

- Flight + Hotel + Transfer + Activity
- Flight + Hotel
- Hotel + Transfer + Activity

Distribution Platform

- Distribution Platform via Soap XML services (Hotels, Transport, Attractions, Excursions & Restaurants)
- Static Data in Excel Format
- Test Server Implementation & Support
- Setting up of Agent Credentials & Markups
- Implementation Stages & Technical Support Management
- Live Server Setup & Management

B2C / Destination (Product Portal)

- Markup Management & Customer Portal
- Reservation Management for Flights, Hotels, Transfers, Packages & Activities
- Payment Gateway Integration
- Destination or Product Web Portal
- Responsive & SEO Friendly Website
- Social Media Links, Blogs & Google Analytics



Payment Gateway





Flight

















































Hotels







Transfer & Activities







































Car Rental















OUR COMMITMENTS

Support / Training / Account Manager

We are currently supporting over 100 clients overseas

- All our products are Cloud Based and with best of Product Architecture
- We are open to Customization of all our products to suit your requirements to Tee.
- Each client is provided with a single point of contact, what we call is an 'Account Manager'
- Our Support Team is Different for Different Segments of Products and Dedicated for Each Product Segment
- Our support starts from 9 am to 7 pm to match Your Country Time of operations
- Our staff is always available Online on Skype during the above mentioned time
- Well trained Product Trainers with end to end product expertise
- We provide valuable upgrades from time to time keeping our products more active and upto current industry requirements

OUR METHODOLOGY

The **APDIMA** framework given below outlines the company's pledge to its customers a total commitment in the continuum.

APDIMA is an open and flexible methodology working on the premise of multiple customer interaction. It enables continuous interface with the customers from conceptual analysis to planning, solution designing, implementation, postimplementation management and regular audits of investment protection and ROI. APDIMA builds in a robust sense of personal attention and thus adding value to the company's services.



"Our extra commitments have allowed us to bridge the gap of allowing our customer that extra mile with their competitors"



eTOS CLIENTS

































































































CLIENTS OF OTHER DOMAINS























































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